



Can Your Child Care Provider Get Paid?

Effective February 1, 2008, *license-exempt child care providers **WILL NOT** be eligible for child care payments until they are Trustline Registered and cleared.

- You must notify Sonoma County Human Services as soon as you select a license-exempt child care provider. Contact your Employment & Training Specialist, Employment & Training Counselor, or Child Care Eligibility Worker if you select a license-exempt provider.
- The provider must complete a TrustLine application and submit fingerprints within seven (7) calendar days of your notification.
- Your provider is **NOT** eligible for payments while the Trustline application is pending.
- If your provider becomes TrustLined registered (cleared), retroactive payments can only be made for up to 120 calendar days from the date services were requested and began. No exceptions.
- If your provider is Trustlined denied, **CHILD CARE SERVICES WILL NOT BE PAID AND YOU WILL BE RESPONSIBLE FOR ANY CHILD CARE COST INCURRED.**

**This does not apply to relative license-exempt providers
(aunts, uncles, or grandparents)*